

Section 1: Centrex Terms and Conditions Supplement

1.1 Definitions.

- 1.1.1 Centrex – (Central Exchange) is the generic name for services provided from a Central Office (“CO”) rather than from equipment on the Customer’s premise. Centrex is a network-based communication system defined by a common block within the CO and has a minimum requirement of four lines.

1.2 Services and Rates.

- 1.2.1 Centrex service will be provided as specified on the attached Services Agreement.
- 1.2.2 If Customer cancels, in whole or in part, any requested installation, addition, rearrangement, relocation or other modification to Centrex service prior to completion thereof, Customer will reimburse Cincinnati Bell for the actual expenses incurred by Cincinnati Bell in connection with such modification prior to Cincinnati Bell's receipt of notice of cancellation; provided, however, the amount of such reimbursement will not exceed the service, construction, installation, termination and other charges for which Customer would have otherwise been responsible.
- 1.2.3 Customer will be responsible for all taxes, surcharges, assessments or other charges (excluding taxes based on Cincinnati Bell’s net income) imposed upon or relating to the provision or use of the products and services provided hereunder.
- 1.2.4 Any other regulated services not listed herein which are provided by Cincinnati Bell to Customer, shall be governed by the rates, terms, and conditions of the appropriate tariff / service agreement. Cincinnati Bell shall comply with all applicable laws, rules, regulations, ordinances, and codes (collectively, “Legal Requirements”) in connection with the provision of the Centrex service.

1.3 Improper Use of Centrex Service.

- 1.3.1 Centrex service is not available for use with equipment classified as a multifunction system equipped for pooled access, PBX or similar equipment.
- 1.3.2 Centrex is offered as a flat-rate service only; and therefore, according to Cincinnati Bell’s Ohio tariffs/service agreement, may not be resold, shared, or otherwise rebilled to tenants of Ohio, regardless of who owns the phone system and/or equipment associated with that system.
- 1.3.3 In the event of such unauthorized use of Centrex service, Cincinnati Bell may seek remedies as provided in Cincinnati Bell’s General Exchange Tariffs/service agreements, including interruption or change of the Customer’s service. If you have any questions regarding the use of your Centrex system, please call your Cincinnati Bell Account Representative.