

SYSTEM REQUIREMENTS

In order for the service to function as intended, the user must be connected to their Cincinnati Bell network (wireless/wired). During the provisioning process, Cincinnati Bell will briefly interrupt all services at approximately 2 AM on the day after the order is placed to complete the provisioning of Network Defense. If you have a Google Gateway you will need to take additional steps for the service to function as intended, click [here](#) to view those steps.

DISCLAIMER OF WARRANTIES FOR SERVICE AND LIMITATION OF LIABILITY

Cincinnati Bell warrants that it will provide Network Defense (network security) in a manner consistent with general industry standards reasonably applicable to the provision thereof. Cincinnati Bell makes no representation or warranty that the Network Defense Service will protect your files, data, network, endpoints, etc. from malware, viruses or third-party malicious attacks or changes/updates to the users DNS setting other than as provided by Cincinnati Bell.

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